



## AAA-Service Quality & Service Program Teamwork for enduring quality

- C3 Full Warranty
- C3 Health Checks & Prevention
- C3 Repair Services
- C3 Logistical Services
- Co Tools & Support
- C And more . . .

This program represents teamwork for enduring quality to cherish the confidence of our respected customer.





## AAA-Service Quality & Service Program

For an impeccable usage of our LED lighting products, quality and service are key. The basic product design is not the only thing to play a key role in the wellbeing of our equipment. The environment, the infrastructure and usage of the lighting system, have a vital influence.

Protecting the equipment to prevent issues from happening, is a responsibility of us all and for this AAA-LUX makes information, tools and support available. And in the event a service request does occur, we offer a combined package of after sales services and logistics, for fast and accurately response.

Currently AAA-Service is package deal concept consisting of 3 services:



(1) Warranty



- Standard 5 year warranty (including driver and full service)
- Upgrade to 10 years warranty (including driver and full service)

More information Leaflet 1 "Warranty for AAA-LUX product".



Repair & Service



- Free of charge under warranty
- Fast response (48 hour)
- Onsite Repair or Pick-up & Return
- Health & Performance checks (preventive)

More information Leaflet 2 "Repair & Service".





**3** Logistics



- Pick-up & Return for repair (free of charge under warranty)
- Worldwide logistics of spare parts (free of charge under warranty)
- Worldwide logistics of projects

More information Leaflet 3 "Logistics".

The arrangement of AAA-Service, can deviate per geographical region in the world. Please request more information from your AAA-LUX supplier.

## AAA-LUX

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